









**SATURDAY 28<sup>th</sup> October, 2017**

Time	Session	Presentations	Presenters	Room
12:30 pm	CTOA Board Meeting	President, Mr Brian Wilkins	CTOA Board Directors Only	Boomerang Room



**SUNDAY 29<sup>th</sup> October, 2017**

Time	Session	Presentations	Presenters	Room	
8:00 am	Registrations Open	<i>Register your spot in the Train the Trainer Workshop and collect your wristband for access</i>		Concept Room	
<b>Country Taxi Operators Association Annual General Meeting 9:00AM</b>					
9:00 am	CTOA Annual General Meeting	CTOA Board Members	Brian Wilkins, President CTOA	CTOA Members Only	Boomerang Room
10:30 am	Morning Tea Break			Concept Room	
11:00am	<b>CTOA Annual General Meeting Continued</b>			Boomerang Room	
12:00pm	<b>Lunch Afternoon Session Sponsored by Pigott Stinson Lawyers</b>	 LAWYERS SINCE 1863		Concept Room	
1:00 pm	<b>Network Transition Workshop</b>	<b>Train The Trainer Workshop</b> <i>This Session is reserved for financial Networks on the driver On Boarding training program only under the Network Transition PCG</i>		Boomerang Room	
	Session 1	Introduction to Taxicare Plus	Nick Abraham, DCEO, NSW Taxi Council		
	Session 2	Safety Regulations Overview			
	Session 3	Fatigue Management, Drug & Alcohol			
	Session 4	New Fare Structure			
3:00 pm	<b>Break</b>	<b>Afternoon Break</b>		Concept Room	
3:30pm	Session 5	Customer Service & Discrimination			
	Session 6	Review and Assessments			
5:30 pm	Sessions Concludes				
6:30 pm	<b>Welcome Drinks Sponsored by Premier Cabs</b>			Concept Room	

**MONDAY 30<sup>TH</sup> October, 2017**

Time	Session	Presentations	Presenters	Room	
<p><b>Morning Session Sponsored by Toyota</b></p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div>					
8:00 am	Registrations Open			Concept Room	
9:00 am	Official Opening	NSW Minister for Transport & Infrastructure	The Hon. Andrew Constance, MP	Boomerang Room	
9:30am	Welcoming	Chief Executive & President Address to Conference 2017	Brian Wilkins, President of NSW TIA & Martin Rogers, CEO NSW Taxi Council		
10:00 am	<b>Keynote Speaker</b>	<b>Changing Gear &amp; Grow Your Business</b>	<b>Steve Tighe, Chasing Sunrises</b>		
11:00 am	<p><b>Morning Tea Sponsored by MTI</b></p> <div style="text-align: center;"></div>			Concept Room	
11:30 am	Point to Point Transport Regulations	Point to Point Transport Commission	Barbara Wise Point to Point Transport Commissioner	Boomerang Room	
12:00 pm	Point to Point Transport Regulations	Regulators Compliance and Point to Point Transport Portal	Tara McCarthy, Point to Point Transport Executive Director		
1.00 pm	<p><b>Lunch Sponsored by Nuonic</b></p> <div style="text-align: center;"></div>			Concept Room	
2:00 pm	Industry Update on Changes	Transport for NSW, Point to Point Implementation on Fares, Industry Assistance Panel, Passenger Services Levy	Director, Point to Point Implementation, Kelly Miller and A/Principal Manager - Stakeholder & Industry Engagement, Peter Gresser	Boomerang Room	
3:00 pm	Network Transition-Safety Management & Documentation	Pigott Stinson Lawyers	Leonie Kyriacou, Pigott Stinson Lawyers, Partner		
4:00pm	<p><b>Afternoon Sessions Sponsored by Non Stop Media</b></p> <div style="text-align: right;"></div>			Concept Room	
4:30 pm	On-Boarding Portal Demonstration	NSW TaxiLog Portal Demonstration	Stuart Palmer, CEO Premier Cabs & Malcolm Grant	Boomerang Room	
5:30pm	Session Concludes				
6:30 pm	<b>Conference Gala Dinner</b>	<b>Sponsored by LEGION CABS</b>	<div style="text-align: center;"></div>	Registered Dinner Guests Only	Waratah Room

**TUESDAY 31<sup>st</sup> October, 2017**

Time	Session	Presentations	Presenters	Room
<b>Morning Session Sponsored by Manly Cabs</b>				 Manly Warringah Cabs 9972 5600
9:00 am	CTP Insurance Reform	SIRA & Finity	Jon Vallance SIRA Graeme Adams, Finity	Boomerang Room
10:00am	CTP Insurance Workshop	NSW Taxi Council	Nick Abraham & Stuart Palmer	
10:30 am	Assisted School Travel Program	Neville Bryce	Neville Bryce, Relieving Director, Assisted School Travel Program	
11.00 am	<b>Morning Tea Sponsored by RSL Cabs</b>			 Concept Room
11:30am	National Disability Insurance Agency	<b>Benefits of NDIS for your Taxi Network &amp; A <i>Wheely Good Life</i></b>	Nina Crumpton, Support Coordinator, NDIS for MS Australia	Boomerang Room
12:30 pm	Department of Veterans' Affairs	DVA Update	Greg Crotty, Transport Contracts Manager, Department of Veterans' Affairs	
1.00 pm	<b>Lunch Break</b>			<b>Concept Room</b>
2:00 pm	Smart Innovation Centre	Transport for NSW	Evan Walker, Director, Smart Innovation Centre	Boomerang Room
2:45pm	Business Connect Advisors	NSW Department of Industry, Business Connect	Matt Lye, Lead Advisor, Realise Business	
3:15 pm	Conference Close	CEO NSW Taxi Council Martin Rogers		